



**As a helicopter operator, we affirm that our highest priority is the safety of our customers, our crew, and the public. We are committed to ensuring our passengers are protected in every possible manner. Therefore, we pledge to:**

- **Meet or exceed any applicable federal, state, or municipal regulation introduced to prevent the transmission of infectious diseases**
- **Disinfect our aircraft, according to manufacturer recommendations, between every flight**
- **Conduct a deeper cleaning of our aircraft every night, according to manufacturer recommendations, or as often as necessary**
- **Continuously clean or disinfect our waiting area, our counters, our restrooms, and any other publicly accessible area of our facility**
- **Follow the U.S. Center for Disease Control (CDC) and or the World Health Organization (WHO) recommendations for wearing face masks when social distancing is not possible and face masks and gloves when cleaning, (see additional aircraft cleaning guidelines below).**
- **Avoid transporting anyone who is visibly ill during our check-in process**
- **Recommend the use of masks and gloves to our passengers, making these personal protective equipment (PPE) items available to those who need them.**

Learn more about HAI's  
COVID Clean program at  
[rotor.org/COVID](https://rotor.org/COVID)

